



FAQ

What happens to my Season Ticket?

All season tickets are being automatically frozen while the course is closed. Once we reopen, we will restart your season ticket, and extend the end date as appropriate. This doesn't include, personal illness, course condition closure, self- isolation or any other reasons, as per our existing terms and conditions.

What happens to my season ticket direct debit?

If you pay monthly, your payments will continue as normal.

I've already paid for a green fee or society deposit – will I get a refund?

Yes, if you booked and paid throughout any COVID-19 closure, we will be in contact directly to arrange any refunds. If you have booked through GolfNow, Golfbreaks, Your Golf Travel or any other 3rd parties, please contact the company directly.

Will I get a refund for any closures?

Season Tickets have been automatically frozen and will be adjusted to reflect the period of closure. We will not be processing any refunds.

I have a membership/season ticket with Play More Golf, what happens to my points?

All points will be frozen until the course reopens. If you pay by direct debit, please contact PMG directly.

Can I cancel my Season Ticket?

Season Tickets are being frozen and there is no need to cancel your season ticket or direct debit. If you can't play the course in the future, please contact us.

www.queensparkgolfcourse.com

